

N O T I C E

Dear Member/Residents,

30th April,2013

Re: **TOPSLINE Emergency Response Services**

We are pleased to inform that in our continuing endeavour to serve our member/residents, the Society has entered into agreement with Topslines for attending/providing Emergency Response Services (ERS) in our Society premises.

The salient features of ERS are as under:-

- * The emergencies covered are burglary, physical attack, Medical Emergencies, Fire, Gas Leakage, Electrical Short-circuit, Accidents etc.
- * ICCU on wheels. The life Brigade is equipped with hi-tech and latest life saving equipments like Defibrillator, ECG, Water Hoses, Cutting Tools, Fire proximity suits, Fire extinguishers, etc.
- * Vehicles (Life Brigade-30 and Life Patrols-70) strategically located so that any citizen of Mumbai is within 1.5 km reach.
- * All vehicles are monitored through Global positioning system (GPS) Software and RT sets/CUG Mobiles for communications.
- * The crew members consists of vigilant officer, paramedic, response officer, Ops-in-charge and a doctor in Command and Control Centre on 24 x 7, 365 days

Benefits to our Members/Residents

- * They can reach and save lives within 9 minutes flat in any nook and corner of Mumbai City, Mira Road and Navi Mumbai till CBD Belapur.
- * Single points of contact **Just dial 1252 in case of any emergency.**
- * Access ERS service **anytime 24 x 7, 365 days** of the year
- * Can utilize services as many times as emergencies occur during subscription period, absolutely **FREE OF COST**. ERS assist to the nearest Hospital.
- * ERS has Tie-ups with leading hospitals to offer preferential and prompt admission in case of medical emergencies.
- * Streamlining of documents such as hospitalization/FIR etc.
- * **Any consumables like medicines, Oxygen cylinder, fire extinguishers etc. utilised during the rescue operation are FREE OF COST.**

In addition to contact 1252 Topslines ERS can also be contacted on following Numbers: **6759-9900, 2879-4800, Mobile No. 9821531252**

On contacting them we have to state our **Pin No. M183222, and the Flat No.** where their attendance is required. Topslines ERS will attend the Emergencies mentioned hereinabove in our Society complex. We are shortly arranging to provide Topslines ERS Card to each flat. The Service Agreement with our Society is valid from 01.05.2013 to 30.04.2014.

**For Mahindra Eminent Co-op.Hsg.Soc.Ltd.
Paresh B.Shah
Hon.Secretary**